

Dear Client:

Santa Anna National Bank is pleased to announce exciting changes to your Debit Card! In mid-January, you will receive a new Debit Mastercard in the mail. This new debit card will replace your existing SANB Visa debit card.

**Your new card will begin working January 27, 2021. Do not destroy your existing card until that date.**

**Activating your new card.** You will be required to activate your new card and select a PIN before making purchases. Simply follow the instructions included with your new card and start making purchases! Please be sure to destroy your old card at that time as it will be deactivated on the above activation date of your new card.



**Your debit cards have an extra layer of fraud protection.** We guard your card with a system that effectively monitors potential fraud with a neural network technology that identifies potentially fraudulent transactions and alerts us so we can take appropriate action. This action may include our fraud analysts calling or texting you to confirm whether or not certain transactions are fraudulent.



**Additional features to help protect against fraud with the SecurLOCK Equip mobile app.** Our new mobile app, SecurLOCK Equip, will give you control of your card right from your smart phone. You'll be able to better manage and help protect your accounts from fraud with customizable alerts and services available 24/7. You can turn your card on and off, receive notifications of possible fraudulent transactions, set alerts, and more! Download the app from the app store today and begin using as soon as your new card arrives!



**IMPORTANT:** If you have recently changed your address or phone number, please contact the bank and update your information. Finally, if you used your existing Santa Anna National Bank Debit Card to pay for services that are billed directly to your card, such as Internet services, insurance, gym fees, etc., be sure to contact those vendors and provide your new Debit Mastercard number so that your service is not interrupted.

If you have questions about your new card, please call (325) 348-3108 or visit Santa Anna National Bank. We appreciate your business!

Sincerely,

Steve Cullins  
Senior Vice President